



WITHOUT PREJUDICE

MobileShield Insurance Claim for Accidental Damage

To make a claim for accidental damage the claimant would need to submit the following items:

1. Claim Application Form
2. Photocopy of service report / job quotation from authorized service centre.
3. Write down the details of the accidental damage incident:
 - When and where did you last use or sight the mobile phone?
 - Where was the mobile phone kept/placed after that?
 - What were you doing from the time you last use or sight the phone until you discovered the damage?
 - When, where and how the damage was discovered?
 - What actions were taken after the damage incident?
 - Any further details?
4. Photocopy IC or Passport
5. Photocopy of purchase receipt of the lost mobile phone.
6. Photocopy of passport to show entry & exit if overseas.
7. Original copy Letter of company authorization & photocopy of ROC if Mobile Phone belongs to company.

You may want to visit the website "www.mobileshield.com.sg" to understand more about the insurance coverage.