



**WITHOUT PREJUDICE**

**MobileShield Insurance Claim for Accidental Loss / Theft**

To make a claim for accidental loss / theft the claimant would need to submit the following items:

1. Claim Application Form
2. Original Police report locally or overseas whichever is applicable.
3. Write down the details of the loss incident:
  - When and where did you last use or sight the mobile phone?
  - Where was the mobile phone kept/placed after that?
  - What were you doing from the time you last use or sight the phone until you discovered the loss?
  - When, where and how the loss was discovered?
  - What actions were taken after the loss incident?
4. Photocopy IC or Passport
5. Photocopy of purchase receipt of the lost mobile phone.
6. Photocopy of passport to show entry & exit if overseas.
7. Original copy Letter of company authorization & photocopy of ROC if Mobile Phone belongs to company.

You may want to visit the website "[www.mobileshield.com.sg](http://www.mobileshield.com.sg)" to understand more about the insurance coverage.